



## Care Quality Commission Report on Oxford NHS

The national Care Quality Commission published, on 12 February, a probing and critical report into 'how people move through the health and social care system' in Oxfordshire.

They praised the kindness of frontline staff but the system was found to be lacking leadership, future vision, and collaboration. The result was services that are sometimes unsafe, ineffective, and where a 'lack of collaboration has led to a fragmented system'.

There is 'too little attention to prevention' and crisis avoidance and, worryingly, the report points to 'the emergence of a blame culture in some organisations.'

The CQC criticised the lack of involvement of local people:

'local people felt that they had limited influence on the design and delivery of services ' (p 14).

Flying in the face of this, the Oxfordshire Clinical Commissioning Group seems to have decided not to consult local people on phase 2 of its Transformation Plan!

No doubt because it was not in their remit, the Care Quality Commission doesn't look directly at the elephant in the room, and call for more funding. They stop at: 'heavy workloads for staff had impacted upon care delivery and integration of services.'

Our local health and social care leaders should be grown up enough to call for increased funding and work effectively together to tackle the workforce and housing crises, and to support our growing elderly population to keep well? No. There has been no whole-system strategy here for the last two years. Our highly paid chief officers have not produced one. These are not the leaders we need.